SERVICED APARMENT SUMMIT ASIA

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Horwath HTL.

Above Eleven, Fraser Suites Bangkok

Serviced Apartments SWOT Analysis



- Reduced public space and development cost per key
- Less volatile demand with diversified business mix

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- demand
- Limited ability to yield, fill in the vacancy in between tenants, and generate ancillary revenues
- Competition from condominium projects

- Penetrating new segments e.g. short-stay leisure and Bleisure segments
- Fixed income assets for property developers and investors

- corporate travel budget
- Slowing pace of FDIs and MNCs
- Competition among serviced apartment players and from Airbnb and hotel groups



Why Serviced Apartments?

Investor

Operator

Customer

- Focus on rooms department

 highest profitability
- Diversify into a fixed income property
- Lower development cost per key than comparable hotels

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- Address rising labor cost and shortage of skilled labor
- Operational flexibility
 - Lean F&B service
 - Outsourcing
 - Streamlined brand and service standards
- Long-stay volume base

- Larger living space, preferred location
- Economical choices (per head per day) for different ALOS
- Increasing appeal to leisure travelers, more lifestyle orientation



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Cost per sqm – lower by 4% due to lean operation

Cost per key – lower by 10% due to modest kitchen and public area



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Horwath HTL Annual Survey Thailand (2017 Financial Year)

| Bangkok (4.5 – 5 star) | Serviced Apartments | Hotels (THB3,000-5,000) | % Variance |
|----------------------------|------------------------|----------------------------|----------------|
| Occupancy | 88.6% | 75.5% | 13.1% points 📥 |
| ADR (THB) | 3,732 | 3,772 | -1.1% |
| RevPAR (THB) | 3,307 | 2,848 | 16.1% |
| Average Room Count | 133 | 357 | -62.7% |
| Average Room Size (sqm) | 84 | 47 | 78.7% |
| Average GFA per Room (sqm) | 143 | 123 | 16.3% |
| Total Revenues per Room | 1,218,246 | 1,790,049 | -31.9% |
| GOP per Room | 639,985 | 591,627 | 8.2% |
| GOP per sqm | 4,475 | 4,810 | -7.0% |
| GOP Margin | 52.5% | 33.1% | l 9.4% points |

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Where Serviced Apartments?

- Development restrictions Not in hotel zoning
- Tight footprint, limited GFA
- Residential-led mixed use development
- Profound long-stay demand
 - Business district
 - Industrial park / business park
 - Expatriate community
 - Medical tourism

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- Retirement community
- Traditionally business-oriented, now attuned to bleisure also.
- Opportunities in leisure segments including families and room sharing demand
- Mainly mid to upscale price points (3 to 5 star)



Serviced Apartments Evolution



Serviced Apartment

Serviced Apartment Groups: Ascott, Frasers, Oakwood, Lanson Place

Hotel Groups: Marriott Executive Apartments, Pan Pacific Serviced Suites, Shama by Onyx,...

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Jumeirah Living Shangri La Mandarin Oriental Ritz Carlton Apartment Hotel

Serviced Apartment Hotel Brands: Brands:

Staybridge Suites by IHG

Lyf

New Gen

(Co-Living)

Capri by Frasers

Oakwood Studios

Citadines

Shama Hub by Onyx

Residence Inn by Marriott

Extended

Stay Hotel

Homewood Suites and Home 2 Suites by Hilton

Adagio by Accor



Serviced Apartments Evolution













Serviced Apartments Evolution







THE MAGIC THING ABOUT HOME IS THAT IT FEELS GOOD TO LEAVE, AND IT FEELS EVEN BETTER TO COME BACK.

